Dispel Accessibility Conformance Report
Based on VPAT® Version 2.4 International Edition

Name of Product/Version: Website dispel.io/dispel.com
Product Description: The informational website for Dispel's products and services
Report Date: April 8, 2021
Contact Information: accessibility@dispel.com
Notes: None
Evaluation Methods Used: Based on general product knowledge, testing with assistive technologies
Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

WCAG 2.1 Report -

Table 1: Success Criteria, Level A -

Criteria	Conformance Level	Remarks and Explanations

1.1.1 Non-text Content (Level A)
All non-text content that is presented to the user has a text alternative that serves the equivalent purpose, except for the situations listed in WCAG 2.1 1.1.1.
    Also applies to:
EN 301 549 Criteria
    • 9.1.1.1 (Web)
Revised Section 508
    • 501 (Web)
	Supports	Images and graphic-buttons (buttons without text) contain alternative text descriptions. Some gifs contain accompanying text descriptions alongside them explaining the functionality demonstrated in the graphic, but are not embedded in the video as an alt text. The text in those circumstances are media alternatives for text.
		
		Dispel designs for compatibility with website screen readers such as JAWS, NVDA, VoiceOver, and TalkBack.

1.2.1 Audio-only and Video-only (Prerecorded) (Level A)
For prerecorded audio-only and prerecorded video-only media, the following are true, except when the audio or video is a media alternative for text and is clearly labeled as such: (Level A)
    • Prerecorded Audio-only: An alternative for time-based media is provided that presents equivalent information for prerecorded audio-only content.
    • Prerecorded Video-only: Either an alternative for time-based media or an audio track is provided that presents equivalent information for prerecorded video-only content.
Also applies to:
EN 301 549 Criteria
    • 9.1.2.1 (Web)
Revised Section 508
    • 501 (Web)(Software)
	Supports	The site provides text descriptions accompanying all video-only (prerecorded) media. Generally, all video-only materials are media alternatives for text. The site contains no audio-only media.

1.2.2 Captions (Prerecorded) (Level A)
Captions are provided for all prerecorded audio content in synchronized media, except when the media is a media alternative for text and is clearly labeled as such.
    Also applies to:
EN 301 549 Criteria
    • 9.1.2.2 (Web)
Revised Section 508
    • 501 (Web)(Software)
	Supports	Captions are provided. To turn on captions or subtitles when viewing a video, click the CC button in the player's bottom toolbar. In the menu that appears, select the caption or subtitle track you'd like to see.

1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)
    Also applies to:
EN 301 549 Criteria
    • 9.1.2.3 (Web)
	Partially Supports	Captions include atmospheric audio descriptions when applicable. Atmospherics are typed descriptions of non-dialogue sounds. They allow viewers to understand important sound effects or what may be happening in a video when there is no dialogue

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software)		
1.3.1 Info and Relationships (Level A) Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	The site uses H1-H6 headers, some ARIA tags, id and header attributes, table markup, label elements, and other features to convey information and relationships to users. Form field labels are grouped with their forms. The third-party appointment scheduling plug-in may not always use headers correctly.
1.3.2 Meaningful Sequence (Level A) When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined. Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	
1.3.3 Sensory Characteristics (Level A) Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound. Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	Site uses text for operating content.
1.4.1 Use of Color (Level A) Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	
1.4.2 Audio Control (Level A) If any audio on a Web page plays automatically for more than 3 seconds, either a mechanism is available to pause or stop the audio, or a mechanism is available to control audio volume independently from the overall system volume level. Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web)	Supports	No audio plays automatically on the website for more than 3 seconds.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software)		
2.1.1 Keyboard (Level A) All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) Revised Section 508 • 501 (Web)(Software)	Partially Supports	The third-party calendar scheduling system does not gain focus automatically. Keyboard navigation continues below the scheduling modal.
2.1.2 No Keyboard Trap (Level A) If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away. Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) Revised Section 508 • 501 (Web)(Software)	Partially Supports	The exit button to leave the modal in which third-party calendar scheduling takes place does not gain keyboard focus.
2.1.4 Character Key Shortcuts (Level A 2.1 only) If a keyboard shortcut is implemented in content using only letter (including upper- and lower-case letters), punctuation, number, or symbol characters, then at least one of the following is true: • Turn off: A mechanism is available to turn the shortcut off; • Remap: A mechanism is available to remap the shortcut to use one or more non-printable keyboard characters (e.g. Ctrl, Alt, etc); • Active only on focus: The keyboard shortcut for a user interface component is only active when that component has focus. Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) Revised Section 508 – Does not apply	Supports	The site does not use keyboard shortcuts as a requirement for usage. Dispel also provides an accessibility feature called Keyboard Navigation which enables motor-impaired persons to operate the website using the keyboard Tab, Shift+Tab, and the Enter keys.
2.2.1 Timing Adjustable (Level A) For each time limit that is set by the content, at least one of the instances in WCAG 2.1 2.2.1 is true. Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) Revised Section 508	Supports	The site does not have time-dependent actions.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software)		
2.2.2 Pause, Stop, Hide (Level A) For moving, blinking, scrolling, or auto-updating information, all of the following are true: • Moving, blinking, scrolling: For any moving, blinking or scrolling information that (1) starts automatically, (2) lasts more than five seconds, and (3) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential; and • Auto-updating: For any auto-updating information that (1) starts automatically and (2) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential. Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	Dispel animations allow native control over the element. This includes pausing, rewinding, and fast-forwarding through the animation.
2.3.1 Three Flashes or Below Threshold (Level A) Web pages do not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds. Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	
2.4.1 Bypass Blocks (Level A) A mechanism is available to bypass blocks of content that are repeated on multiple Web pages. Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software	Supports	In keyboard navigation mode, users are prompted to jump to new blocks of content. For example, bypassing the header to go directly to the main content.
2.4.2 Page Titled (Level A) Web pages have titles that describe topic or purpose. Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	

Criteria	Conformance Level	Remarks and Explanations

2.4.3 Focus Order (Level A)
If a Web page can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.
    Also applies to:
EN 301 549 Criteria
    • 9.2.4.3 (Web)
Revised Section 508
    • 501 (Web)(Software)
	Supports	

2.4.4 Link Purpose (In Context) (Level A)
The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general.
    Also applies to:
EN 301 549 Criteria
    • 9.2.4.4 (Web)
Revised Section 508
    • 501 (Web)(Software)
	Supports	

2.5.1 Pointer Gestures (Level A 2.1 only)
All functionality that uses multipoint or path-based gestures for operation can be operated with a single pointer without a path-based gesture, unless a multipoint or path-based gesture is essential.
    Also applies to:
EN 301 549 Criteria
    • 9.2.5.1 (Web)
    Revised Section 508 – Does not apply
	Supports	

2.5.2 Pointer Cancellation (Level A 2.1 only)
For functionality that can be operated using a single pointer, at least one of the following is true:
    • No Down-Event: The down-event of the pointer is not used to execute any part of the function;
    • Abort or Undo: Completion of the function is on the up-event, and a mechanism is available to abort the function before completion or to undo the function after completion;
    • Up Reversal: The up-event reverses any outcome of the preceding down-event;
    • Essential: Completing the function on the down-event is essential.
Also applies to:
EN 301 549 Criteria
    • 9.2.5.2 (Web)
    Revised Section 508 – Does not apply
	Supports	Dispel uses the "Abort or Undo" method to cancel pointer events. As activation occurs only as the pointer is released, users have the opportunity to Abort (cancel) the activation by moving their pointer away from the target before releasing.

2.5.3 Label in Name (Level A 2.1 only) For user interface components with labels that include text or images of text, the	Supports	User interface components use text to describe the action they will take. Items that use symbolic characters are accompanied by a text

Criteria	Conformance Level	Remarks and Explanations
name contains the text that is presented visually. 　　Also applies to: EN 301 549 Criteria 　• 9.2.5.3 (Web) 　• 10.2.5.3 (Non-web document) 　• 11.2.5.3.1 (Open Functionality Software) 　• 11.2.5.3.2 (Closed Software) 　• 11.8.2 (Authoring Tool) 　• 12.1.2 (Product Docs) 　• 12.2.4 (Support Docs) Revised Section 508 – Does not apply		label.
2.5.4 Motion Actuation (Level A 2.1 only) Functionality that can be operated by device motion or user motion can also be operated by user interface components and responding to the motion can be disabled to prevent accidental actuation, except when: 　• Supported Interface: The motion is used to operate functionality through an accessibility supported interface; 　• Essential - The motion is essential for the function and doing so would invalidate the activity. 　　Also applies to: EN 301 549 Criteria 　• 9.2.5.4 (Web) Revised Section 508 – Does not apply	Not Applicable	The website does not use any motion actuation.
3.1.1 Language of Page (Level A) The default human language of each Web page can be programmatically determined. 　　Also applies to: EN 301 549 Criteria 　• 9.3.1.1 (Web) Revised Section 508 　• 501 (Web)(Software)	Supports	
3.2.1 On Focus (Level A) When any component receives focus, it does not initiate a change of context. 　　Also applies to: EN 301 549 Criteria 　• 9.3.2.1 (Web) Revised Section 508 　• 501 (Web)(Software)	Supports	
3.2.2 On Input (Level A) Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component. 　　Also applies to:	Supports	

Criteria	Conformance Level	Remarks and Explanations

EN 301 549 Criteria
    • 9.3.2.2 (Web)
Revised Section 508
    • 501 (Web)(Software)		

3.3.1 Error Identification (Level A)
If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.
    Also applies to:
EN 301 549 Criteria
    • 9.3.3.1 (Web)
Revised Section 508
    • 501 (Web)(Software)
	Supports	

3.3.2 Labels or Instructions (Level A)
Labels or instructions are provided when content requires user input.
    Also applies to:
EN 301 549 Criteria
    • 9.3.3.2 (Web)
Revised Section 508
    • 501 (Web)(Software)
	Supports	

4.1.1 Parsing (Level A)
In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.
    Also applies to:
EN 301 549 Criteria
    • 9.4.1.1 (Web)
Revised Section 508
    • 501 (Web)(Software)
	Supports	

4.1.2 Name, Role, Value (Level A)
For all user interface components (including but not limited to: form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies.
    Also applies to:
EN 301 549 Criteria
    • 9.4.1.2 (Web)
Revised Section 508
    • 501 (Web)(Software)
	Supports	

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations

1.2.4 Captions (Live) (Level AA)
Captions are provided for all live audio content in synchronized media.
    Also applies to:
EN 301 549 Criteria
    • 9.1.2.4 (Web)
Revised Section 508
    • 501 (Web)(Software)
	Not Applicable	The website does not transmit live audio content.

1.2.5 Audio Description (Prerecorded) (Level AA)
    Also applies to:
EN 301 549 Criteria
    • 9.1.2.5 (Web)
Revised Section 508
    • 501 (Web)(Software)
	Partially Supports	Captions include atmospheric audio descriptions when applicable. Atmospherics are typed descriptions of non-dialogue sounds. They allow viewers to understand important sound effects or what may be happening in a video when there is no dialogue

1.3.4 Orientation (Level AA 2.1 only)
Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential.
    Also applies to:
EN 301 549 Criteria
    • 9.1.3.4 (Web)
Revised Section 508 – Does not apply
	Supports	Dispel uses a responsive grid design supporting dynamic orientation and view sizes.

1.3.5 Identify Input Purpose (Level AA 2.1 only)
The purpose of each input field collecting information about the user can be programmatically determined when:
    • The input field serves a purpose identified in the Input Purposes for User Interface Components section; and
    • The content is implemented using technologies with support for identifying the expected meaning for form input data.
    Also applies to:
EN 301 549 Criteria
    • 9.1.3.5 (Web)
Revised Section 508 – Does not apply
	Supports	

1.4.3 Contrast (Minimum) (Level AA)
The visual presentation of text and images of text has a contrast ratio of at least 4.5:1, except for the following:
    • Large Text: Large-scale text and images of large-scale text have a contrast ratio of at least 3:1;
    • Incidental: Text or images of text that are part of an inactive user interface component, that are pure decoration, that are not visible to anyone, or that are
	Supports	Dispel's color palette and design guidelines require Level AA contrast ratios.

Criteria	Conformance Level	Remarks and Explanations
part of a picture that contains significant other visual content, have no contrast requirement. • Logotypes: Text that is part of a logo or brand name has no contrast requirement. Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) Revised Section 508 • 501 (Web)(Software)		
1.4.4 Resize text (Level AA) Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality. Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	
1.4.5 Images of Text (Level AA) If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text except for the following: • Customizable: The image of text can be visually customized to the user's requirements; • Essential: A particular presentation of text is essential to the information being conveyed. Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	When text may exist inside of an image, Dispel provides aria-labels and alternative text descriptions for screen readers and other user interactions.
1.4.10 Reflow (Level AA 2.1 only) Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions for: • Vertical scrolling content at a width equivalent to 320 CSS pixels; • Horizontal scrolling content at a height equivalent to 256 CSS pixels. Except for parts of the content which require two-dimensional layout for usage or meaning. Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) Revised Section 508 – Does not apply	Supports	
1.4.11 Non-text Contrast (Level AA 2.1 only) The visual presentation of the following have a contrast ratio of at least 3:1 against adjacent color(s): • User Interface Components: Visual information required to identify user interface components and states, except for inactive components or where the appearance	Supports	Dispel's color palette and design guidelines require Level AA contrast ratios.

Criteria	Conformance Level	Remarks and Explanations
of the component is determined by the user agent and not modified by the author; • Graphical Objects: Parts of graphics required to understand the content, except when a particular presentation of graphics is essential to the information being conveyed. Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) Revised Section 508 – Does not apply		
1.4.12 Text Spacing (Level AA 2.1 only) In content implemented using markup languages that support the following text style properties, no loss of content or functionality occurs by setting all of the following and by changing no other style property: • Line height (line spacing) to at least 1.5 times the font size; • Spacing following paragraphs to at least 2 times the font size; • Letter spacing (tracking) to at least 0.12 times the font size; • Word spacing to at least 0.16 times the font size. Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) Revised Section 508 – Does not apply	Supports	Dispel uses a responsive grid design that natively supports text spacing.
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible and then hidden, the following are true: • Dismissable: A mechanism is available to dismiss the additional content without moving pointer hover or keyboard focus, unless the additional content communicates an input error or does not obscure or replace other content; • Hoverable: If pointer hover can trigger the additional content, then the pointer can be moved over the additional content without the additional content disappearing; • Persistent: The additional content remains visible until the hover or focus trigger is removed, the user dismisses it, or its information is no longer valid. Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) Revised Section 508 – Does not apply	Supports	No items on the website are activated by hover or focus (such as a dropdown menu). These require a click to activate and close out of.

2.4.5 Multiple Ways (Level AA)
More than one way is available to locate a Web page within a set of Web pages except where the Web Page is the result of, or a step in, a process.
Also applies to:
EN 301 549 Criteria
    • 9.2.4.5 (Web)
Revised Section 508
    • 501 (Web)(Software) – Does not apply to non-web software
	Supports	

Criteria	Conformance Level	Remarks and Explanations

2.4.6 Headings and Labels (Level AA)
Headings and labels describe topic or purpose.
    Also applies to:
EN 301 549 Criteria
    • 9.2.4.6 (Web)
Revised Section 508
    • 501 (Web)(Software)
	Supports	

2.4.7 Focus Visible (Level AA)
Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.
    Also applies to:
EN 301 549 Criteria
    • 9.2.4.7 (Web)
Revised Section 508
    • 501 (Web)(Software)
	Supports	The keyboard focus indicator is visible by default as a black border around the focus item.

3.1.2 Language of Parts (Level AA)
The human language of each passage or phrase in the content can be programmatically determined except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text.
    Also applies to:
EN 301 549 Criteria
    • 9.3.1.2 (Web)
Revised Section 508
    • 501 (Web)(Software)
	Supports	

3.2.3 Consistent Navigation (Level AA)
Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.
    Also applies to:
EN 301 549 Criteria
    • 9.3.2.3 (Web)
Revised Section 508
    • 501 (Web)(Software) – Does not apply to non-web software
	Supports	

3.2.4 Consistent Identification (Level AA)
Components that have the same functionality within a set of Web pages are identified consistently.
    Also applies to:
EN 301 549 Criteria
    • 9.3.2.4 (Web)
Revised Section 508
    • 501 (Web)(Software) – Does not apply to non-web software
	Supports	

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA) If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content. Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) For Web pages that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test responses, at least one of the following is true: • Reversible: Submissions are reversible. • Checked: Data entered by the user is checked for input errors and the user is provided an opportunity to correct them. • Confirmed: A mechanism is available for reviewing, confirming, and correcting information before finalizing the submission. Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	
4.1.3 Status Messages (Level AA 2.1 only) In content implemented using markup languages, status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus. Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) Revised Section 508 – Does not apply	Supports	

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that does not require user vision.	Supports	Dispel supports screen reading for the blind and visually impaired and designs for compatibility with website screen readers such as JAWS, NVDA, VoiceOver, and TalkBack.
302.2 With Limited Vision Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited vision.	Supports	Dispel uses color contrasts designed to support many visual impairments such as degrading eyesight, tunnel vision, cataracts, glaucoma, and others. Dispel's site also uses responsive design, allowing for text and window resizing to enhance readability without loss of content or functionality.
302.3 Without Perception of Color Where a visual mode of operation is provided, ICT shall provide at least one visual mode of operation that does not require user perception of color.	Supports	Dispel uses high contrast to distinguish colors from their backgrounds, including in circumstances where perception of color itself is impaired. Dispel uses color to convey information. In many cases, when color is used, the website provides an alternative information display that does not reply on color. For example, when colors imply success or failure in a form, these outcomes will be accompanied with text or icons indicating status without relying on color information.
302.4 Without Hearing Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that does not require user hearing.	Supports	When audible modes of operation are provided, such as pre-recorded media, Dispel provides captions.
302.5 With Limited Hearing Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited hearing.	Supports	Audio is not required for operating the website. However Dispel provides closed caption content and subtitled for video playback.
302.6 Without Speech Where speech is used for input, control, or operation, ICT shall provide at least one mode of operation that does not require user speech.	Not Applicable	Speech is not required to operate the website.

Criteria	Conformance Level	Remarks and Explanations
302.7 With Limited Manipulation Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that does not require fine motor control or simultaneous manual operations.	Supports	Dispel supports keyboard accessibility settings on the site to assist users who do not have fine motor control use of the website with just the keyboard. This setting enables motor-impaired persons to operate the website using the keyboard Tab, Shift+Tab, and the Enter keys.
302.8 With Limited Reach and Strength Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that is operable with limited reach and limited strength.	Supports	The website supports OS-level accessibility features for navigation and input.
302.9 With Limited Language, Cognitive, and Learning Abilities ICT shall provide features making its use by individuals with limited cognitive, language, and learning abilities simpler and easier.	Supports	Dispel provides multiple features to improve simple and easy understanding. These include: - Features Dictionary: Dispel provides an embedded set of feature descriptions, for searching terms and definitions that may be difficult to understand. - Font Selection: Dispel uses sans serif/monospaced font styles and font spacing which help users with cognitive disabilities such as autism, dyslexia, CVA, and others to focus on the essential elements of the website more easily.

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA The requirements of Chapter 5 shall apply to software where required by 508 Chapter 2 (Scoping Requirements), 255 Chapter 2 (Scoping Requirements), and where otherwise referenced in any other chapter of the Revised 508 Standards or Revised 255 Guidelines. EXCEPTION: Where Web applications do not have access to platform accessibility services and do not include components that have access to platform accessibility services, they shall not be required to conform to 502 or 503 provided that they conform to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1).	See WCAG 2.1 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features Platform software shall provide user control over platform features that are defined in the	Supports	Dispel provides native accessibility features embedded on the website, and also can access OS accessibility systems through the user's browser.

Criteria	Conformance Level	Remarks and Explanations
platform documentation as accessibility features.		
502.2.2 No Disruption of Accessibility Features Software shall not disrupt platform features that are defined in the platform documentation as accessibility features.	Supports	
502.3 Accessibility Services Platform software and software tools that are provided by the platform developer shall provide a documented set of accessibility services that support applications running on the platform to interoperate with assistive technology and shall conform to 502.3. Applications that are also platforms shall expose the underlying platform accessibility services or implement other documented accessibility services.	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information The object role, state(s), properties, boundary, name, and description shall be programmatically determinable.	Supports	
502.3.2 Modification of Object Information States and properties that can be set by the user shall be capable of being set programmatically, including through assistive technology.	Partially Supports	The calendar scheduling function does not gain focus on opening, and must be tabbed to. While functional, it is less accessible than desired.
502.3.3 Row, Column, and Headers If an object is in a data table, the occupied rows and columns, and any headers associated with those rows or columns, shall be programmatically determinable.	Supports	
502.3.4 Values Any current value(s), and any set or range of allowable values associated with an object, shall be programmatically determinable.	Supports	
502.3.5 Modification of Values Values that can be set by the user shall be capable of being set programmatically, including through assistive technology.	Supports	
502.3.6 Label Relationships Any relationship that a component has as a label for another component, or of being labeled by another component, shall be programmatically determinable.	Supports	
502.3.7 Hierarchical Relationships Any hierarchical (parent-child) relationship that a component has as a container for, or being contained by, another component shall be programmatically determinable.	Supports	
502.3.8 Text The content of text objects, text attributes, and the boundary of text rendered to the screen, shall be programmatically determinable.	Supports	
502.3.9 Modification of Text Text that can be set by the user shall be capable of being set programmatically, including	Supports	

Criteria	Conformance Level	Remarks and Explanations
through assistive technology.		
502.3.10 List of Actions A list of all actions that can be executed on an object shall be programmatically determinable.	Supports	
502.3.11 Actions on Objects Applications shall allow assistive technology to programmatically execute available actions on objects.	Supports	
502.3.12 Focus Cursor Applications shall expose information and mechanisms necessary to track focus, text insertion point, and selection attributes of user interface components.	Partially Supports	The calendar scheduling function does not gain focus on opening. The user must tab through the bottom of the footer or the top of the header in order to gain focus on the modal the calendar opens in.
502.3.13 Modification of Focus Cursor Focus, text insertion point, and selection attributes that can be set by the user shall be capable of being set programmatically, including through the use of assistive technology.	Supports	
502.3.14 Event Notification Notification of events relevant to user interactions, including but not limited to, changes in the component's state(s), value, name, description, or boundary, shall be available to assistive technology.	Supports	
502.4 Platform Accessibility Features Platforms and platform software shall conform to the requirements in ANSI/HFES 200.2, Human Factors Engineering of Software User Interfaces — Part 2: Accessibility (2008) (incorporated by reference, see 702.4.1) listed below: 1. Section 9.3.3 Enable sequential entry of multiple (chorded) keystrokes; 2. Section 9.3.4 Provide adjustment of delay before key acceptance; 3. Section 9.3.5 Provide adjustment of same-key double-strike acceptance; 4. Section 10.6.7 Allow users to choose visual alternative for audio output; 5. Section 10.6.8 Synchronize audio equivalents for visual events; 6. Section 10.6.9 Provide speech output services; and 7. Section 10.7.1 Display any captions provided.	Partially Supports	The website does not have control over hardware (keyboard) and keystroke input handling by the operating system. macOS partially supports this section.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences		
503.3 Alternative User Interfaces		
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls Where user controls are provided for volume adjustment, ICT shall provide user controls for the selection of captions at the same menu level as the user controls for volume or program selection	Supports	
503.4.2 Audio Description Controls Where user controls are provided for program selection, ICT shall provide user controls for the selection of audio descriptions at the same menu level as the user controls for volume or program selection.	Supports	Audio descriptions are generally included within the closed captions and not independently selectable from text captions.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	Not Applicable	See information in WCAG 2.x section

Criteria	Conformance Level	Remarks and Explanations
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

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Notes:

Chapter 4: Functional Performance Statements (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision Where ICT provides visual modes of operation, the ICT provides at least one mode of operation that does not require vision. This is essential for users without vision and benefits many more users in different situations.	Supports	Dispel supports screen reading for the blind and visually impaired and includes an accessibility setting called Blind Users (Screen-reader). This setting adjusts the website to be compatible with screen readers such as JAWS, NVDA, VoiceOver, and TalkBack.
4.2.2 Usage with limited vision Where ICT provides visual modes of operation, the ICT provides features that enable users to make better use of their limited vision. This is essential for users with limited vision and benefits many more users in different situations.	Supports	Dispel uses color contrasts designed to support many visual impairments such as degrading eyesight, tunnel vision, cataracts, glaucoma, and others. Dispel's site also uses responsive design, allowing for text and window resizing to enhance readability without loss of content or functionality. Highlight links provide visual markers that make it easier for users to orient themselves to their keyboard focus within the webpage.
4.2.3 Usage without perception of colour Where ICT provides visual modes of operation, the ICT provides a visual mode of operation that does not require user perception of colour. This is essential for users with limited colour perception and benefits many more users in different situations.	Supports	Dispel uses color to convey information. In many cases, when color is used the website provides an alternative information display that does not reply on color such as an icon and/or text formatting. For example, when colors imply success or failure in a form, these outcomes will be accompanied with text or icons indicating status without relying on color information.
4.2.4 Usage without hearing Where ICT provides auditory modes of operation, the ICT provides at least one mode of operation that does not require hearing. This is essential for users without hearing and benefits many more users in different situations.	Supports	When audible modes of operation are provided, such as pre-recorded media, Dispel provides captions.
4.2.5 Usage with limited hearing Where ICT provides auditory modes of operation, the ICT provides enhanced audio features.	Supports	Audio is not required for operating the website. However Dispel provides closed caption content and

Criteria	Conformance Level	Remarks and Explanations
This is essential for users with limited hearing and benefits many more users in different situations.		subtitled for video playback.
4.2.6 Usage with no or limited vocal capability Where ICT requires vocal input from users, the ICT provides at least one mode of operation that does not require them to generate vocal output. This is essential users with no or limited vocal capability and benefits many more users in different situations.	Not Applicable	Speech is not required to operate the website.
4.2.7 Usage with limited manipulation or strength Where ICT requires manual actions, the ICT provides features that enable users to make use of the ICT through alternative actions not requiring manipulation, simultaneous action or hand strength. This is essential for users with limited manipulation or strength and benefits many more users in different situations.	Supports	Dispel supports keyboard accessibility settings on the site to assist users who do not have fine motor control use of the website with just the keyboard. This setting enables motor-impaired persons to operate the website using the keyboard Tab, Shift+Tab, and the Enter keys.
4.2.8 Usage with limited reach Where ICT products are free-standing or installed, all the elements required for operation will need to be within reach of all users. This is essential for users with limited reach and benefits many more users in different situations.	Supports	The website supports OS-level accessibility features for navigation and input.
4.2.9 Minimize photosensitive seizure triggers Where ICT provides visual modes of operation, the ICT provides at least one mode of operation that minimizes the potential for triggering photosensitive seizures. This is essential for users with photosensitive seizure triggers.	Supports	Dispel is designed with seizure safety in mind by default. Flashing elements, saturated red, the size of moving elements, and patterns—such as contrasting dark and light geometric stripes—are avoided. Motion animations are also minimized such that elements do not track with cursor movement.
4.2.10 Usage with limited cognition, language or learning The ICT provides features and/or presentation that makes it simpler and easier to understand, operate and use. This is essential for users with limited cognition, language or learning, and benefits many more users in different situations.	Supports	Dispel provides multiple features to improve simple and easy understanding. These include: - Features Dictionary: Dispel provides an embedded set of feature descriptions, for searching terms and definitions that may be difficult to understand. - Font Selection: Dispel uses sans serif/monospaced font styles and font spacing which help users with cognitive disabilities such as autism, dyslexia, CVA, and others to focus on the essential elements of the website more easily.
4.2.11 Privacy Where ICT provides features for accessibility, the ICT maintains the privacy of users of these features at the same level as other users.	Supports	

Chapter 7: ICT with Video Capabilities

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback Where ICT displays video with synchronized audio, it shall have a mode of operation to display the available captions. Where closed captions are provided as part of the content, the ICT shall allow the user to choose to display the captions.	Supports	Captions are provided. To turn on captions or subtitles when viewing a video, click the CC button in the player's bottom toolbar. In the menu that appears, select the caption or subtitle track you'd like to see.
7.1.2 Captioning synchronization Where ICT displays captions, the mechanism to display captions shall preserve synchronization between the audio and the corresponding captions as follows: • Captions in recorded material: within 100 ms of the time stamp of the caption • Live captions: within 100 ms of the availability of the caption to the player.	Supports	
7.1.3 Preservation of captioning Where ICT transmits, converts or records video with synchronized audio, it shall preserve caption data such that it can be displayed in a manner consistent with clauses 7.1.1 and 7.1.2. Additional presentational aspects of the text such as screen position, text colours, text style and text fonts may convey meaning, based on regional conventions. Altering these presentational aspects could change the meaning and should be avoided wherever possible	Supports	
7.1.4 Captions characteristics Where ICT displays captions, it shall provide a way for the user to adapt the displayed characteristics of captions to their individual requirements, except where the captions are displayed as unmodifiable characters.	Does Not Support	Users cannot modify how captions are displayed. Captions appear as sans serif white text on a black partially-opaque background.
7.1.5 Spoken subtitles Where ICT displays video with synchronized audio, it shall have a mode of operation to provide a spoken output of the available captions, except where the content of the displayed captions is not programmatically determinable	Supports	The spoken output of the caption will be the original audio of the video.
7.2.1 Audio description playback Where ICT displays video with synchronized audio, it shall provide a mechanism to select and play available audio description to the default audio channel. Where video technologies do not have explicit and separate mechanisms for audio description, an ICT is deemed to satisfy this requirement if the ICT enables the user to select and play several audio tracks.	Partially Supports	Captions include atmospheric audio descriptions when applicable. Atmospherics are typed descriptions of non-dialogue sounds. They allow viewers to understand important sound effects or what may be happening in a video when there is no dialogue. While it is possible for a user to select between multiple caption types, generally only one set of captions is generated per language. Therefore descriptions are embedded by default within the captions and cannot be manually toggled.
7.2.2 Audio description synchronization Where ICT has a mechanism to play audio description, it shall preserve the synchronization	Supports	

Criteria	Conformance Level	Remarks and Explanations
between the audio/visual content and the corresponding audio description.		
7.2.3 Preservation of audio description Where ICT transmits, converts, or records video with synchronized audio, it shall preserve audio description data such that it can be played in a manner consistent with clauses 7.2.1 and 7.2.2.	Supports	
7.3 User controls for captions and audio description Where ICT primarily displays materials containing video with associated audio content, user controls to activate subtitling and audio description shall be provided to the user at the same level of interaction (i.e. the number of steps to complete the task) as the primary media controls.	Supports	Caption controls are in-line with other primary media controls.

Chapter 9: Web *(see WCAG 2.1 section)*

Notes:

Legal Disclaimer: